

myPurpose

PURPOSE • MISSION • VALUES

Accessing Your myPurpose points after termination of employment.

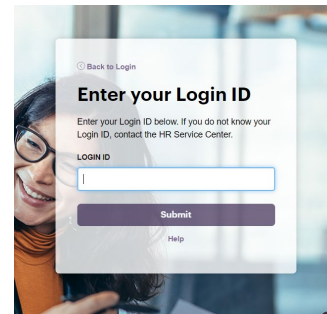
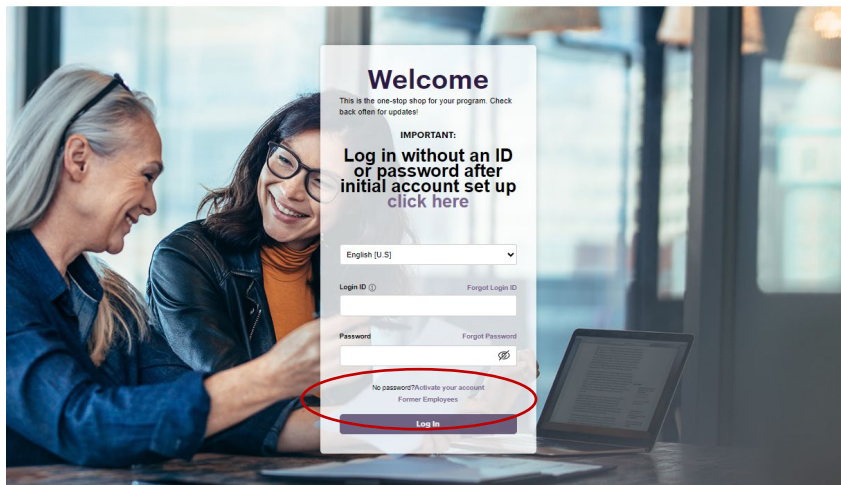
You can continue to redeem your unused myPurpose points.

This is a reminder that the points you've earned through the myPurpose program remain yours for redemption even after you leave Truist. However, when you leave the company, you are no longer part of the Truist network and will have access to the myPurpose website from a different link.

Access the myPurpose website using this link: <https://truist.performnet.com/truist/login.do>

STEP 1: Click on the 'former employee' button above the login button. You'll need to enter your login which was your employee Workday ID while employed. (Please note: It is not your A, B, C or D# network ID).

If you do not know your employee Workday ID please reach out to Teammate Care at 800-716-2455.



STEP 2: You'll be prompted to enter your former email address (this will be your Truist email address)

STEP 3: Once your identity is confirmed, you'll be prompted to enter a personal email address.

STEP 4: You'll be sent an email to your personal email address to set-up a password and be prompted to log into your account.

After you are logged in, you can browse the online catalog with your points. You can access the site as many times as needed to use the balance of your points. If you have any issues or questions about redeeming points, truistsupport@biworldwide.com.