# Travel with true peace of mind

If you get sick or hurt abroad, you're covered.



# If you need emergency or urgent care abroad:

# 1. Get the care you need.

- Seek treatment at the nearest hospital or urgent care center.
- If it's an emergency, go straight to the emergency room/department.
- Referrals and precertification are waived in emergency and urgent situations.

## 2. Pay upfront, keep receipts.

- You may be asked to pay at the time of treatment.
- Keep all receipts, itemized bills and medical records.

### 3. Submit a claim.

- Send your claim to the address on the back of your Aetna® ID card, or log in at Aetna.com.
- Include your completed claim form, itemized bills and any medical records related to your visit.

### 4. Get reimbursed at the in-network benefit level.

# 3 easy travel tips



Keep your Aetna ID card with you at all times.



Download the Aetna Health<sup>sM</sup> app for digital ID access and easy claim submission.



Make copies or digital backups of important travel documents.

# Stay healthy before you go

Your plan covers key vaccines and preventive care. Get up to date on the COVID-19 and flu shots, along with any other recommended immunizations for your age, health status and travel destination.

# Plan ahead — check your coverage today



For more information, log in to your member website at Aetna.com or scan the QR code. Or call your Aetna Service Advocate at 1-888-402-1229 (TTY: 711).

# Policies and plans are insured and/or administered by Aetna Life Insurance Company or its affiliates (Aetna).

Providers are independent contractors and are not agents of Aetna. Provider participation may change without notice. Refer to <u>Aetna.com</u> for more information about Aetna plans.

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