

Meet your Truist Charlotte care team.

We're here to provide you a higher level of care.



Healthcare Center Manager

Kristen Taylor, BSN, RN-BC

Kristen manages our Truist Charlotte Center. She received her bachelor's degree in nursing at Capital University and also holds a certification in cardiac-vascular nursing. Her clinical interests include preventive medicine and screening, patient education and resources, and quality improvement.

Outside of the office, she loves spending time with her family, traveling to the ocean, playing board games and hiking.



Family Nurse Practitioner

Jennifer Hickman, MSN, FNP-C

Jennifer offers primary care services to our Truist Charlotte members. She received her master's degree in nursing from Queens University of Charlotte and her certification as a family nurse practitioner from the University of South Alabama. Her clinical interests include preventive care, disease management and whole-body health.

When Jennifer isn't working, she's active in her church. She also loves to try new restaurants and spend time with her dog, Winnie.



214 N. Tryon St., 2nd Floor
Charlotte, NC 28202

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Monday – Thursday, 7:30 a.m. – 5 p.m.
Friday, 8 a.m. – 12 p.m.
(980) 465-5154



Behavioral Health Specialist

Michon McCorkle, MA, MBA, LMFT-S

Michon has a master's degree in Christian counseling from Gordon-Conwell Theological Seminary and a master's degree in business administration from Montreat College. Her work focuses on strengthening members' mental and emotional wellbeing using a people-centered approach.

Outside of work, Michon enjoys morning coffee on her porch, live music and snuggles with her cockapoo.



Certified Clinical Medical Assistant

Nijel Monroe, CCMA

Nijel completed his bachelor's degree in public health at Appalachian State University. He's passionate about preventive care and community wellbeing. He's also interested in studying how diseases spread and ways to stop them.

When Nijel isn't working, he enjoys cooking, fine dining, listening to live music and playing the bass guitar.



Registered Dietitian

Allyson Lods, RDN, LD

Allyson completed her bachelor's degree in nutritional sciences at Howard University. She's passionate about helping members manage their weight and diabetes.

Allyson's hobbies include watching movies, reading books and spending time with her two rescue pups.



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Who can use these services?

Health center services available for all Truist part-time and full-time teammates.